

Demonstration Script

Session	Technical	Estimated Time	1 hour
Purpose	To establish the implications of adopting the package from an operational perspective.		
Attendees	Technical Team		
Preparation			
Activity			
	Present and discuss a recommended fault-tolerant backup solution for the package. Describe how this solution could enable Northumbria to restore its systems to the last successfully completed transaction, or to its state as at a particular point in time.		
	Present how the backup solution could assist Northumbria in recovering from a complete server failure.		
	Present on the facilities available for system event logging.		
	Present on the facilities available for monitoring user activity.		
	Present any facilities for managing multiple server environments as a single entity.		
	Present any job scheduling facilities and event trigger capabilities.		
	Present on expected system performance bearing in mind your recommendations and our projected user and data population.		
	Present on the facilities available for monitoring system/database performance and activity.		
	Present any capabilities to monitor and control the state of the underlying operating system.		
	Present any available 'early warning' alerting and corrective action facilities.		
	Present on how Northumbria could "tune" system performance.		
	Present details of any additional third party management solutions which are available and their interfacing model.		

Demonstration Script	Technical		Operations
	Present the types of upgrade available (major upgrade, patch). How they are applied (including within a multi-server environment) and any downtime requirements. Method of obtaining upgrade software.		
	Present the various sources of Technical Support Services specifically aimed at technical staff.		
	Any other related information that supports your proposal.		